

SUBJECT: CNP-M-A030625-01 CNP Experiencing Connectivity Issue - Initial

NOTICE DATE: March 6, 2025

NOTICE TYPE: CNP-M-A030625-01 – Initial

SHORT DESCRIPTION: CenterPoint Energy is currently experiencing intermittent connectivity issues.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy is currently experiencing intermittent connectivity issues. All Market Participants should take note of the following:

- CNP teams are working on resolving intermittent connectivity issues
- CRIP accessibility is being impacted
- **No action from market participants is needed currently.**

ADDITIONAL INFORMATION: Additional information will be provided as it becomes available.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
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